

# STATISTICA VERSION 12 CONCURRENT NETWORK LICENSE INSTALLATION INSTRUCTIONS

#### **Notes**

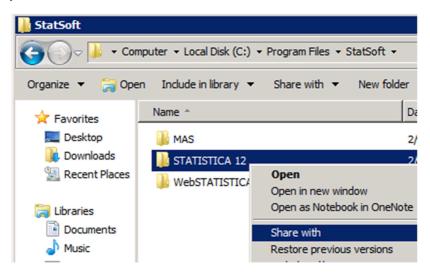
- 1. The installation of the Concurrent network version entails two parts: a) a server installation, and b) workstation installations on each of the client machines. However, if you have a license allowing STATISTICA Enterprise to be used with Windows Terminal Server, you don't need to install the program on the workstations; users can remote log on to the server.
- 2. The server installation must be performed by a user with Administrator permissions to the server. The installation makes necessary changes to the system. Each client installation must be performed while logged on as an Administrator to the client computer. If you are prompted to reboot during the installation, you must log on with Administrator permissions after rebooting to complete the installation successfully.
- 3. If you have a previous version of *STATISTICA* on your computer, uninstall the program (see page 4 for uninstall instructions). Note that this method of removing *STATISTICA* will not affect or delete any data files created with previous installations. Once this is complete, proceed with the installation instructions.
- 4. All workstations must have Microsoft Internet Explorer version 7 or later installed.
- 5. The server must be installed to a Windows 2003 operating system or later.
- 6. This software performs an automatic license registration online. Therefore, it is necessary to perform this installation on a computer that is connected to the Internet.

## **Server Installation**

- 1. Ensure that no other applications are running.
- 2. Insert the *STATISTICA* DVD into the DVD drive. The installation process should begin automatically, and the *STATISTICA* installation dialog box will be displayed. Click the *Install STATISTICA* button. Note: If the DVD does not auto-start, browse the DVD and double-click on *CDSTART.exe*.
- 3. The Welcome dialog box will be displayed. Click the Next button.
- 4. In the Serial Number / CD Key dialog box, enter the Serial Number and 20-character CD Key in the respective boxes. Note: It is important to use the complete keyset as provided by StatSoft. Click the Next button to continue.
- 5. In the Network ID / Install Code dialog box, enter the Net ID and Install Code. Click the Next button to continue.

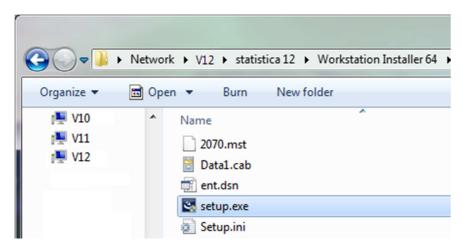
- 6. In the *License Agreement* dialog box, read the software license agreement. Select the *I* accept the terms in the license agreement option, and click the *Next* button if you agree with the terms and want to continue the installation process.
- 7. In the *Setup Type* dialog box, select either the *Typical* option button or the *Custom* option button. *Typical* setup will install *STATISTICA* with the most common options; this is the recommended selection. *Custom* setup options are not covered in these instructions. If you have questions about the custom installation, contact StatSoft technical support <a href="http://www.statsoft.com/support">http://www.statsoft.com/support</a>. Click the *Next* button to continue.
- 8. In the *Install Multimedia* dialog box, specify whether to install the multimedia files to the server. These are videos providing overviews of various aspects of the *STATISTICA* system. It is recommended that you install them so that workstation clients can access them. Click the *Next* button to continue.
- 9. In the *Start Menu Folder* dialog box, enter the Start Menu folder name; the default name is *STATISTICA 12*. If you want to create a desktop shortcut to *STATISTICA*, select the check box. Click the *Next* button to continue.
- 10. In the *Register with StatSoft* dialog box, enter the requested information in the appropriate boxes. This information is required to obtain the final licensing file for your software. Click the *Next* button to continue.
- 11. In the next dialog box, select a method of software registration. Note that all *STATISTICA* products must be registered to obtain the full license. An Internet connection is needed to *Automatically register*, which is the recommended option. Click the *Next* button to continue.
- 12. A message will be displayed that prompts you to enable your wireless network adaptor. If your computer has a wireless network adaptor, please enable it until installation is complete in order to ensure proper licensing of the software. Once it is enabled, click the *OK* button.
- 13. *STATISTICA* will now attempt to register your software automatically. A dialog box stating that your license has been successfully registered will be displayed. Click the *OK* button. If the registration process fails, a different dialog box will be displayed indicating the failure. See *Notes* on page 5 for additional details of failed registration.
- 14. *STATISTICA* is ready to install. To begin copying files to your machine, click the *Install* button.
- 15. You should receive a message stating that the installation is complete. You may be prompted to reboot now or reboot later, depending on the components that were installed on your machine. If you are prompted, it will be necessary to reboot before you run STATISTICA. Click the Finish button to complete the installation process.
- 16. Create a share to the STATISTICA executable directory. This share needs to be available to

all users who need to run the workstation installation. Users must have read and execute permissions to all files and subfolders.



#### **Workstation Installation**

- 1. Ensure that no other applications are running.
- 2. Locate the share that you created (step 16 above) when the *STATISTICA* program files were installed on the server. Double-click the *Setup.exe* file in the *Workstation Installer* or *Workstation Installer* 64 subfolder.



- 3. The Welcome dialog box will be displayed. Click the Next button.
- 4. In the *License Agreement* dialog box, read the software license agreement. Select the *I* accept the terms in the license agreement option button, and click the *Next* button if you agree with the terms and want to continue the installation process.
- 5. In the Setup Type dialog box, select either the Typical option button or the Custom option button. Typical setup will install STATISTICA with the most common options; this is the recommended selection. Custom setup options are not covered in these instructions. If you have questions about the custom installation, contact StatSoft technical support <a href="http://www.statsoft.com/support">http://www.statsoft.com/support</a>. Click the Next button to continue.
- 6. If multimedia files were installed on the server, the *Install Multimedia* dialog box will be displayed. Specify whether to install the multimedia files to your hard drive. These are videos providing overviews of various aspects of the *STATISTICA* system. It is recommended that you install them if you have sufficient disk space. Click the *Next* button to continue.
- 7. In the *Start Menu Folder* dialog box, enter the Start Menu folder name; the default name is *STATISTICA 12*. If you want to create a desktop shortcut to *STATISTICA*, select the check box. Click the *Next* button to continue.
- 8. *STATISTICA* is ready to install on your workstation. To begin copying files to your machine, click the *Install* button.
- 9. Your system will be updated and program files will be installed. Click the *Finish* button on the *Setup Wizard Completed* dialog box.
  - If you receive any Version Conflict messages, it is recommended that you keep your existing file (click the *Yes* button).
  - If the workstation's system files need to be updated, you must restart your computer to finish the installation process.
- 10. After the installation process has been completed, you will see the *STATISTICA* program group window, which will contain the appropriate *STATISTICA* application shortcuts.

## **Server Uninstall**

To uninstall the *STATISTICA* server, follow these steps:

- 1. Ensure that no other applications are running.
- 2. From the *Control Panel*, select *Add or Remove Programs* (Windows Server 2003) or *Uninstall a program* located under *Programs* (Windows Server 2008).
- 3. Scroll down through the list of programs and select *STATISTICA*. Click either *Remove* (Windows Server 2003) or *Uninstall* (Windows Server 2008) to uninstall the program.
- 4. A message will be displayed to confirm that you want to uninstall STATISTICA from your

- computer. Click the Yes button, and STATISTICA files will be uninstalled.
- 5. When the uninstall process is complete, click the *Yes* button to notify the StatSoft registration server. This will allow you to install the server on another computer.

### **Workstation Uninstall**

To uninstall a STATISTICA workstation, follow these steps:

- 1. Ensure that no other applications are running.
- 2. From the *Control Panel*, select *Add or Remove Programs* (Windows XP) or *Uninstall a program* located under *Programs* (Windows Vista or Windows 7).
- 3. Scroll down through the list of programs and select *STATISTICA*. Click either *Remove* (Windows XP) or *Uninstall* (Windows Vista or Windows 7) to uninstall the program.

# **Notes on Failed Registration**

The software registration process can fail for several reasons including: exceeding the allowed number of installations for a serial number, lack of internet connection on the installed machine, incorrect serial number, or other technical difficulties.

- 1. If you want *STATISTICA* installed on an additional computer, contact StatSoft for information on our policy and additional pricing.
- 2. If some other issue has affected your registration, ensure that the computer is connected to the internet, and verify your serial number. Start *STATISTICA*. On the *Help* tab in the *Support* group, click *Register*.
- 3. If the registration process still cannot be completed, follow the instructions in the *STATISTICA* start-up dialog boxes, or contact StatSoft technical support <a href="http://www.statsoft.com/support">http://www.statsoft.com/support</a>.

Part Number 0213-CNET-INSTALL